

Warranty Information

Exterior Finish Warranty

CabinetBed provides a **one (1) year limited warranty** on the exterior finish of the Wall Bed from the date of delivery. If a defect arises during this period, CabinetBed reserves the right to repair or replace the defective part at its discretion.

If replacement is required, the part will be shipped to the store or directly to the customer at no charge.

To initiate a warranty claim, please submit clear photos of the affected area to CabinetBed for review and approval.

Hardware Warranty

CabinetBed provides a **limited lifetime warranty** on hardware components of the Wall Bed, including soft-close stops, handles, drawer slides, and hinges.

Any hardware determined to be defective will be replaced at no additional cost.

To initiate a warranty claim, please submit photos of the defective hardware to your retailer or directly to CabinetBed for approval.

Electrical Components

CabinetBed warrants electrical components, including lights and power bars, for **one (1) year from the date of delivery**.

This warranty covers replacement of defective components only and does not include the cost of removal, installation, or service labor.

Lift Mechanisms & Bed Frames

- CabinetBed offers a **ten (10) year limited warranty** on all piston lift mechanisms, including pistons and mounting hardware.
- CabinetBed provides a **ten (10) year limited warranty** on the metal bed frame.
- Wooden cross slats are covered under a **five (5) year limited warranty**.

The maximum weight capacity of the Wall Bed must not exceed **600 lbs.**

Shipping Damage

CabinetBed products undergo extensive testing and packaging procedures to minimize shipping-related damage.

However, CabinetBed is not responsible for damage caused by improper handling during delivery, including damage resulting from mishandling by third-party carriers (e.g., dropping, rough handling, or improper transport).

Third-party deliveries, including drop shipments, are arranged at the discretion of the retailer and delivery company. Any claims for shipping damage must be filed directly with the carrier.

General Warranty Terms

CabinetBed Inc. warrants that all Wall Beds are free from defects in materials and workmanship at the time of sale.

This warranty does not apply to defects resulting from:

- Abuse
- Misuse
- Neglect
- Alteration
- Accident
- Improper installation
- Use in a commercial setting

Any repair work performed by a company other than CabinetBed Inc., without prior written authorization, will void the warranty and will not be reimbursed.

Returns & Repairs

No merchandise will be accepted for return without prior written authorization from CabinetBed Inc.

All defective products must be returned to CabinetBed Inc. for inspection, repair, or replacement at our discretion, or may be serviced by an authorized furniture repair company designated by CabinetBed.

- Unauthorized returns will be refused and returned freight collect.
- All authorized returns must be shipped freight prepaid.
- CabinetBed is not responsible for the cost of removal or reinstallation of any defective part.

Claims & Product Variations

Claims for defective merchandise must be submitted **in writing within ten (10) days of receipt of goods.**

Please retain all claimed items in their original condition as received.

All dimensions listed are approximate and slight variations may occur. Due to the natural characteristics of wood, variations in grain, color, and shading are normal and are not considered defects. These variations enhance the unique character and beauty of the furniture.

While CabinetBed Inc. makes every effort to ensure consistency in color and finish, minor differences may occur and must be accepted as natural characteristics of wood products.